At the pharmacy

Point to say why you're here, to answer questions about you, and to pay.

yes

no

not sure

wait, please

thank you

excuse me

I'm here to



pick up a prescription



drop off a prescription



buy something

talk to the pharmacist

get a vaccine



pay

About me

it's for me

it's for someone else

I'll show you my name

I'll show you my date of birth

I have allergies

I use this board to talk

Please

speak slowly

talk to me

write it down

show me

give me time

say it again

Paying



card



cash



how much is it?

my insurance card

a receipt



a bag

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Questions for the pharmacist

Point to a question, or hand the page over. Ask for the answer in writing if that helps.

I want to ask

- What is it for?
- How do I take it?
- How much do I take?
- When do I take it?
- With food, or without?
- How long do I take it for?
- What should I watch out for?
- Can I take it with my other medicines?
- What if I forget a dose?
- How do I store it?
- When will it be ready?
- Can you write that down for me?

I want to tell you

- I have allergies
- I take other medicines too
- Pills are hard for me to swallow
- It looks different from last time
- I can’t read the small print
- I didn’t feel well on this one

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My pharmacy card

Fill it in together and show it at the counter. Keep it with your other personal papers. Cut on the dashed line: there are two.



About me, for the pharmacy

Name:

Date of birth:

Allergies:

Other medicines I take:

I talk with:

- ☐ **speech**
- ☐ **a talker**
- ☐ **pictures**
- ☐ **writing**
- ☐ **signs**

Please tick what helps me:

- ☐ talk to me, not only to the person with me
- ☐ give me time to answer
- ☐ ask me yes or no questions
- ☐ write the instructions down
- ☐ show me the label

Someone who helps me (name):

Thank you!



About me, for the pharmacy

Name:

Date of birth:

Allergies:

Other medicines I take:

I talk with:

- ☐ **speech**
- ☐ **a talker**
- ☐ **pictures**
- ☐ **writing**
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- ☐ give me time to answer
- ☐ ask me yes or no questions
- ☐ write the instructions down
- ☐ show me the label

Someone who helps me (name):

Thank you!

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